

2013 Satisfaction Survey - Employers (Employment Services)

(Completion rate: 100.0%)

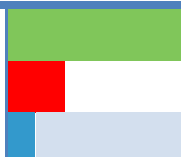
1. Do you feel that SACL appropriately considers the following criteria when matching a Person Supported to an Employer;



	Yes	No	Unsure	Total Responses
The Preferences of the Person Supported	11 (91.7%)	0 (0.0%)	1 (8.3%)	12
Work history and experience of Person Supported	11 (91.7%)	0 (0.0%)	1 (8.3%)	12
Strengths and Abilities of Persons Supported	12 (100.0%)	0 (0.0%)	0 (0.0%)	12
Previous training, education and life experiences of Person Supported	10 (83.3%)	0 (0.0%)	2 (16.7%)	12
Benefits available to Persons Supported	8 (66.7%)	0 (0.0%)	5 (41.7%)	12
Options for advancement in hours, responsibility or wages	3 (25.0%)	1 (8.3%)	8 (66.7%)	12
Availability of transportation	6 (50.0%)	1 (8.3%)	5 (41.7%)	12
Legal history (if applicable)	4 (33.3%)	1 (8.3%)	7 (58.3%)	12

Suggestions or Comments

Robert has worked for us for many years but I do not know about the matching process

2. Do you feel that the Person Supported has had input and has approved the position with your company?



Response	Chart	Percentage	Count
Yes		50.0%	6
Somewhat		16.7%	2
No		8.3%	1

Unsure		16.7%	2
Comments or Suggestions;		33.3%	4
		Total Responses	12

2. Do you feel that the Person Supported has had input and has approved the position with your company? (Comments or Suggestions;)

#	Response
1.	For the number of years he has worked for us I would assume he is happy with the position.
2.	to new to tell
3.	I believe he arrangement is working very well, but feel that I am not aware how involved our supported person in choosing our school.
4.	He has enjoyed employment opportunity and has enjoyed a close relationship with Employer and Staff

3. Was SACL Staff on hand to help your the Person Supported to fully understand their duties and obligations of the employment position?

Response	Chart	Percentage	Count
Yes		90.9%	10
No		9.1%	1
		Total Responses	11

Comments or Suggestions:

#	Response
1.	I do not remember
2.	Usually someone would stop by to see how things are going. I haven't talked to any one since about May or June 2013

4. Did SACL Staff help the Person Supported to know and understand the Employers obligations and duties?





Response	Chart	Percentage	Count
Yes		83.3%	10
Somewhat		16.7%	2

No	0.0%	0
I Don't Know	0.0%	0
Comments & Suggestions	16.7%	2
Total Responses		12

4. Did SACL Staff help the Person Supported to know and understand the Employers obligations and duties? (Comments & Suggestions)

#	Response
1.	most of that was done by our staff
2.	

Did/Does SACL Staff provide appropriate support to the Person Supported to enable them to fulfill the position duties to the best of their abilities?

Response	Chart	Percentage	Count
Yes		58.3%	7
Somewhat		25.0%	3
No		8.3%	1
Comments or Suggestions:		25.0%	3
Total Responses		12	

Did/Does SACL Staff provide appropriate support to the Person Supported to enable them to fulfill the position duties to the best of their abilities? (Comments or Suggestions:)

#	Response
1.	I'm not aware that SACL is contacting the supported person to obtain feedback on a regular basis.
2.	I do not know what support he gets
3.	Our organization did that actual work support as agreed to by us and SACL

5. Do you feel that the Person Supported has done any of the following since becoming employed with your organization;

	Yes	Somewhat	No	Unsure	Total Responses
<hr/>					

Gained Independence	6 (50.0%)	1 (8.3%)	0 (0.0%)	5 (41.7%)	12
Gained Self-Confidence	8 (66.7%)	2 (16.7%)	0 (0.0%)	3 (25.0%)	12
Gained Self-Worth	6 (50.0%)	1 (8.3%)	0 (0.0%)	5 (41.7%)	12
Gained some Financial Independence	2 (16.7%)	4 (33.3%)	1 (8.3%)	5 (41.7%)	12
Increased Skill-Set	5 (41.7%)	2 (16.7%)	1 (8.3%)	4 (33.3%)	12
Increased Life-Skills	7 (58.3%)	2 (16.7%)	0 (0.0%)	3 (25.0%)	12
Increased Community Inclusion	6 (50.0%)	3 (25.0%)	0 (0.0%)	3 (25.0%)	12

6. Do you feel that the Person Supported working for you may gain any of the following with your company;

	Yes	Maybe	No	Total Responses
Increase in Responsibility	3 (25.0%)	5 (41.7%)	4 (33.3%)	12
Increase in Hours Worked	2 (16.7%)	4 (33.3%)	6 (50.0%)	12
Increase in Wages or Benefits	2 (16.7%)	6 (50.0%)	4 (33.3%)	12
Option for Advancement	0 (0.0%)	5 (41.7%)	7 (58.3%)	12

If any of the answers to Question 6 were 'No', would you provide a brief description as to why these items are not available within your organization (E.G. budgeting restrictions etc.)

#	Response
1.	Position was created with permission of CUPE, as is union work. Advancement would impinge on collective bargaining issues.
2.	We are a smaller Company with limited work of the kind that our supported person can do. We also have seasonal need which is difficult for our supported person.
3.	We are a self-employed property management company and do not have many employment opportunities
4.	job is a minimum skill job
5.	The person is a newspaper carrier so the route is established.
6.	There just simply is no opportunity (job opening) to advance
7.	Budget is very tight,

8. Person was hired for Grass cutting and employment is depended on need.

7. Do you feel SACL Staff are available to meet your needs and concerns as well as the Person Supported?

Response	Chart	Percentage	Count
Yes		91.7%	11
No		8.3%	1
Total Responses			12

Comments or Suggestions

No one has been in contact with me since probably May or June 2013

8. When SACL Staff provide on-site support to Persons Supported, do you feel they meet the following criteria;



	Yes	Somewhat	No	Not-Applicable	Total Responses
Support Staff has sufficient knowledge of the industrial and programmatic aspects of the assignment	8 (66.7%)	2 (16.7%)	0 (0.0%)	2 (16.7%)	12
An appropriate back-up plan exists if Support Staff are absent or tardy	4 (33.3%)	3 (25.0%)	2 (16.7%)	5 (41.7%)	12
Support Staff is able to communicate efficiently and effectively with all levels within the employment site	9 (75.0%)	1 (8.3%)	0 (0.0%)	2 (16.7%)	12

9. Persons Supported have been instructed and encouraged to demonstrate the following expectations with your organization;

	Yes	Somewhat	No	Unknown	Not Applicable	Total Responses
Attendance &	11	1 (8.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	12

Punctuality Expectation	(91.7%)					
Appropriate Grooming & Work Attire	8 (66.7%)	2 (16.7%)	0 (0.0%)	1 (8.3%)	1 (8.3%)	12
Job-Safety Practices	10 (83.3%)	1 (8.3%)	0 (0.0%)	1 (8.3%)	0 (0.0%)	12
On the Job Performance Skills (Quality Control)	9 (75.0%)	3 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	12
Communication Requirements	8 (66.7%)	3 (25.0%)	0 (0.0%)	1 (8.3%)	0 (0.0%)	12
Work Ethics & Practices	9 (75.0%)	3 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	12
Health & Medication Management	3 (25.0%)	0 (0.0%)	2 (16.7%)	4 (33.3%)	3 (25.0%)	12
Corporate or Work Culture & Hierarchy(understanding of the chain of command and grievance procedures)	8 (66.7%)	1 (8.3%)	0 (0.0%)	1 (8.3%)	2 (16.7%)	12
Functional Literary Skills	4 (33.3%)	4 (33.3%)	0 (0.0%)	1 (8.3%)	3 (25.0%)	12
Work-Related Academic Skills	3 (25.0%)	3 (25.0%)	0 (0.0%)	2 (16.7%)	5 (41.7%)	12
Work-Related Technology	1 (8.3%)	2 (16.7%)	1 (8.3%)	2 (16.7%)	6 (50.0%)	12
Assertiveness & Self-Advocacy Skills	6 (50.0%)	2 (16.7%)	0 (0.0%)	2 (16.7%)	2 (16.7%)	12


10. Job Support Services seem to meet the needs of the Person Supported

Response	Chart	Percentage	Count
Yes		100.0%	10
No		0.0%	0
		Total Responses	10

Comments & Suggestions:

unknown

11. Job Support Services meet your needs as an employer

Response	Chart	Percentage	Count
Yes		100.0%	11
No		0.0%	0
		Total Responses	11

Comments or Suggestions

There are no responses to this question.

12. What do you like best about having a SACL Person Supported as an employee?

#	Response
1.	Ellen is a hard worker and she genuinely enjoys the work she does. She is a great addition to the LASS team!
2.	The ability to provide meaningful work to someone who has skills and abilities but is not able to find work.
3.	dedication and his sence of humour. Have you been to Expo 86? 74?
4.	Giving opportunity for self-sufficiency and self-worth through employment
5.	The employee is grateful
6.	Reliable and dependable
7.	Giving someone who otherwise may have a difficult time finding a job a chance to work, gain experience and find more or better employment
8.	helping them gain some independance
9.	We appreciate that we have an employee who is flexible and positive while we have the opportunity to work together.
10.	Giving them the ability to be self reliant and feel self worth as well

13. Please provide any comments or suggestions that you think will help to improve services to Employers in the future.

#	Response
1.	I would like to find a way for Employers to work together to support a single individual. As with our Company, we don't have enough work to support Dennis but if 3 or 4 businesses were able to work together, we may be able to provide some consistent, and perhaps, full-

time work.

2. none at this time