

# 2013 Satisfaction Survey

## Persons Supported – Employment Services

(Completion rate: 100.0%)

### 1. Do you think it's important to Volunteer or get a Job in your community?

Response	Chart	Percentage	Count
Yes		93.8%	30
No		6.2%	2
I don't know		0.0%	0
Comments:		12.5%	4
		<b>Total Responses</b>	<b>32</b>

### 1. Do you think it's important to Volunteer or get a Job in your community?

(Comments:)

#	Response
1.	Get a job!
2.	a job!
3.	My job is important
4.	get a job





### 2. Did SACL Staff assist you to determine what you would enjoy doing for employment or as a volunteer?

Response	Chart	Percentage	Count
Yes		75.0%	24
Somewhat		6.2%	2
No		21.9%	7
Comments:		18.8%	6
		<b>Total Responses</b>	<b>32</b>

**2. Did SACL Staff assist you to determine what you would enjoy doing for employment or as a volunteer? (Comments:)**

#	Response
1.	I got my job on my own
2.	He has had his job since before employment services
3.	N/A
4.	I think so
5.	I dont remember
6.	Not really

**3. Do you feel that SACL Staff helped you to get volunteer or employment opportunities that matched your interests and skills?**



Response	Chart	Percentage	Count
Yes		84.4%	27
Somewhat		9.4%	3
No		3.1%	1
Comments:		12.5%	4
		<b>Total Responses</b>	<b>32</b>

**3. Do you feel that SACL Staff helped you to get volunteer or employment opportunities that matched your interests and skills? (Comments:)**

#	Response
1.	I got my job on my own
2.	Still working on getting a job
3.	No job yet, we are working on it
4.	N/A - already had matched interests and skills

**4. Did/Does SACL Staff help you with gaining the new skills to work towards what you would like to do?**





Response	Chart	Percentage	Count
Yes		65.6%	21

Somewhat		15.6%	5
No		18.8%	6
Comments:		18.8%	6
		<b>Total Responses</b>	<b>32</b>

**4. Did/Does SACL Staff help you with gaining the new skills to work towards what you would like to do? (Comments:)**

#	Response
1.	Skill base was already partial developed
2.	I didnt need any new skills to start my job or volunteering, my boss trained me when i started.
3.	Gained some new skills at a job that Trevor did for about two months and is independent enough to gain skills on his own.
4.	I think so, yeah
5.	Make a plan to increase new skills with some tasks and traning.
6.	Employer did





**5. Do you feel that you have learned any new skills since attending SACL Employment Services?**

Response	Chart	Percentage	Count
Yes		61.3%	19
Somewhat		19.4%	6
No		19.4%	6
Comments:		12.9%	4
		<b>Total Responses</b>	<b>31</b>

**5. Do you feel that you have learned any new skills since attending SACL Employment Services? (Comments:)**

#	Response
1.	No new skills yet, still working on discovery
2.	not yet
3.	At the one job he did gain news skills
4.	Im not sure





### 6. Does SACL Staff help you to understand what's expected of you for any/each employment or volunteer position?

Response	Chart	Percentage	Count
Yes		78.1%	25
Somewhat		12.5%	4
No		6.2%	2
Comments:		18.8%	6
		<b>Total Responses</b>	<b>32</b>

### 6. Does SACL Staff help you to understand what's expected of you for any/each employment or volunteer position? (Comments:)

#	Response
1.	no job yet
2.	not yet as I dont have a job lined up
3.	Job Coach at temp job to develop a routine etc
4.	I dont know
5.	My boss at my job does
6.	It was 4 years ago, can't remember

### 7. Do you get all the help you need to understand your job or volunteer position from SACL Staff?

Response	Chart	Percentage	Count
Yes		80.6%	25
Somewhat		6.5%	2
No		6.5%	2
Comments:		16.1%	5
		<b>Total Responses</b>	<b>31</b>

### 7. Do you get all the help you need to understand your job or volunteer position from SACL Staff? (Comments:)

#	Response
1.	no job yet

2. not yet
3. Dont have a job yet
4. Job Coach attended in the beginning for instructions that Trevor needed to do the job.
5. worked there long enough

### 8. Do you know who to contact at SACL when you need help?

Response	Chart	Percentage	Count
Yes		80.6%	25
Sometimes		0.0%	0
No		19.4%	6
Comments:		22.6%	7
		<b>Total Responses</b>	<b>31</b>

### 8. Do you know who to contact at SACL when you need help? (Comments:)

#	Response
1.	Vicki
2.	Lindsay
3.	My keyworker
4.	emergency number
5.	staff, or I would ask Helen first.
6.	Michele Weber
7.	TL explained to him who Vicki is.




### 9. Do you feel safe at the place where you work or volunteer?

Response	Chart	Percentage	Count
Yes		84.4%	27
Somewhat		9.4%	3
No		0.0%	0
Comments:		25.0%	8
		<b>Total Responses</b>	<b>32</b>

### 9. Do you feel safe at the place where you work or volunteer? (Comments:)

#	Response
1.	I feel safe at the REC, I dont have a job yet
2.	I feel safe when i go out with Lindsay to work on employment stuff.
3.	Doesn't feel safe at Tim Horton's
4.	I dont have a job yet
5.	I dont have a job yet
6.	At safeway sometimes Im asked to go collect carts in the dark. I dont feel safe doing this.
7.	As long as someone is there to make sure if i have a siezure im safe.
8.	Did feel feel safe while working at Janes.

### 10. Do you feel that the people you work with respect you?

Response	Chart	Percentage	Count
Yes		87.5%	28
Somewhat		6.2%	2
No		0.0%	0
Comments:		21.9%	7
		<b>Total Responses</b>	<b>32</b>

### 10. Do you feel that the people you work with respect you? (Comments:)

#	Response
1.	I like Adam (my boss)
2.	no job yet
3.	Lindsay, as she is who I am working with to get a job.
4.	Had some issues with co-workers, was able to deal with it and overcome.
5.	Less at Tim Horton's but good with Kids Club
6.	no job yet
7.	I dont have a job yet

## Do you have any suggestions or comments that would help make your Employment or Volunteer experience better?

#	Response
1.	I like what I do right now at my volunteer positions.
2.	no
3.	Another job on top of his Chevron job, besides this all good.
4.	Dont know
5.	nope
6.	More employment
7.	Growth and possibility of moving towards more education.
8.	Overall, SACL be more concious of inviting or including employment individuals.
9.	i dont know
10.	Finding a job would make it better
11.	I dont know
12.	Im not sure
13.	not really
14.	More flexable shifts.
15.	Expected increase of hours once spring arrives.
16.	not really.
17.	Not sure at this time
18.	I cant think of anything right now
19.	nope
20.	I really appreciate all the support!!
21.	I cant think of any right now
22.	Learning new skills.
23.	No
24.	No
25.	Nope.
26.	More options for employment.