


# 2013 Satisfaction Survey - Respite Services

(Completion rate: 100.0%)


## 1. Do you feel that Respite Services provided by SACL are responsive to your needs?

Response	Chart	Percentage	Count
Yes		100.0%	3
No		0.0%	0
Sometimes		0.0%	0
Other, please specify...		0.0%	0
		<b>Total Responses</b>	<b>3</b>

## 1. Do you feel that Respite Services provided by SACL are responsive to your needs? (Other, please specify...)

# Response


## 2. Do you feel that Respite services provided by SACL are safe for Persons Supported?

Response	Chart	Percentage	Count
Yes		100.0%	3
No		0.0%	0
Sometimes		0.0%	0
Other, please specify...		0.0%	0
		<b>Total Responses</b>	<b>3</b>

## 2. Do you feel that Respite services provided by SACL are safe for Persons Supported? (Other, please specify...)

# Response



### 3. Do the Respite services provided by SACL meet the medical needs of the Person Supported?

Response	Chart	Percentage	Count
Yes		100.0%	3
No		0.0%	0
Sometimes		0.0%	0
Other, please specify...		0.0%	0
		<b>Total Responses</b>	<b>3</b>

### 3. Do the Respite services provided by SACL meet the medical needs of the Person Supported? (Other, please specify...)

# Response

### 4. Do you feel that SACL Respite services accommodate your preferences, needs, and expectations?

Response	Chart	Percentage	Count
Yes		66.7%	2
No		0.0%	0
Sometimes		33.3%	1
Other, please specify...		0.0%	0
		<b>Total Responses</b>	<b>3</b>

### 4. Do you feel that SACL Respite services accommodate your preferences, needs, and expectations? (Other, please specify...)

# Response

### 5. Do you feel that SACL Respite services meets the needs of both the Person Supported and the Family/Caregiver?

Response	Chart	Percentage	Count
Yes		100.0%	3
No		0.0%	0

Sometimes	0.0%	0
Other, please specify...	0.0%	0
<b>Total Responses</b>		<b>3</b>

**5. Do you feel that SACL Respite services meets the needs of both the Person Supported and the Family/Caregiver? (Other, please specify...)**

**# Response**

**6. Do you find SACL Respite service to be flexible around the following criteria:**

	Yes	No	Sometimes	Total Responses
The schedule of the Person Supported	3 (100.0%)	0 (0.0%)	0 (0.0%)	3
The schedule of the Family/Caregiver	3 (100.0%)	0 (0.0%)	0 (0.0%)	3
The specific needs of the Person Supported	3 (100.0%)	0 (0.0%)	0 (0.0%)	3
The specific needs of the Family/Caregiver	3 (100.0%)	0 (0.0%)	0 (0.0%)	3
The location for Respite delivery suits the needs of the Person Supported	2 (100.0%)	0 (0.0%)	0 (0.0%)	2
The location for Respite delivery suits the needs of the Family /Caregiver	2 (100.0%)	0 (0.0%)	0 (0.0%)	2

**7. Do you find that SACL will have replacement Respite providers available should illness or emergency prevent a regular respite worker from attending a scheduled service?**

Response	Chart	Percentage	Count
Yes		33.3%	1
No		0.0%	0
Sometimes		33.3%	1
Other, please specify...		33.3%	1
<b>Total Responses</b>			<b>3</b>

**7. Do you find that SACL will have replacement Respite providers available should illness or emergency prevent a regular respite worker from attending a scheduled service? (Other, please specify...)**

#	Response
1.	Michele has come before

**8. When you access SACL Respite Services, are there clear instructions/procedures in place for the following;**

	Yes	No	Sometimes	Total Responses
Necessary Medications	2 (100.0%)	0 (0.0%)	0 (0.0%)	2
Required Medical technology (respirators, blood pressure machines etc.)	1 (100.0%)	0 (0.0%)	0 (0.0%)	1
If medical attention is required	2 (100.0%)	0 (0.0%)	0 (0.0%)	2
Addressing any special needs	1 (100.0%)	0 (0.0%)	0 (0.0%)	1
Addressing any patterns or triggers for the comfort and safety of Persons Supported	2 (100.0%)	0 (0.0%)	0 (0.0%)	2

**9. Please add any suggestions on how we may improve our Respite Services to Persons Supported and Caregivers?**

#	Response
1.	no suggestions
2.	Maybe go out more