




2013 Satisfaction Survey - Stakeholders - Employment Services

(Completion rate: 100.0%)

1. Do you feel that Employment or Volunteer opportunities are an important way for Persons Supported to be involved in their community and gain independence while taking part in the community?

Response	Chart	Percentage	Count
Yes		80.0%	4
No		20.0%	1
		Total Responses	5


2. Do you feel that Persons Supported are assessed for Job or Volunteer placement in accordance with their individual likes and dislikes?

Response	Chart	Percentage	Count
Yes		100.0%	5
No		0.0%	0
Somewhat		0.0%	0
Unsure		0.0%	0
Comments:		0.0%	0
		Total Responses	5

2. Do you feel that Persons Supported are assessed for Job or Volunteer placement in accordance with their individual likes and dislikes? (Comments:)

Response


3. Do you feel that SACL Staff seek out Employment or Volunteer opportunities that are suited to individual's skills, wants and requirements?

Response	Chart	Percentage	Count
Yes		100.0%	5
No		0.0%	0
Somewhat		0.0%	0
Unsure		0.0%	0
Comments:		0.0%	0
		Total Responses	5

3. Do you feel that SACL Staff seek out Employment or Volunteer opportunities that are suited to individual's skills, wants and requirements? (Comments:)

Response


4. Do you feel that SACL Staff provide the support required for Persons Supported to make good choices for Employment or Volunteer opportunities?

Response	Chart	Percentage	Count
Yes		100.0%	5
No		0.0%	0
Somewhat		0.0%	0
Unsure		0.0%	0
Comments:		0.0%	0
		Total Responses	5

4. Do you feel that SACL Staff provide the support required for Persons Supported to make good choices for Employment or Volunteer opportunities? (Comments:)

Response




5. Do you feel that SACL Staff provide sufficient support to Persons Supported to assist in learning the skills, routines and expectations of their Employment or Volunteer opportunity?

Response	Chart	Percentage	Count
Yes		100.0%	5
No		0.0%	0
Somewhat		0.0%	0
Unsure		0.0%	0
Comments:		0.0%	0
		Total Responses	5

5. Do you feel that SACL Staff provide sufficient support to Persons Supported to assist in learning the skills, routines and expectations of their Employment or Volunteer opportunity? (Comments:)

Response

6. Do you feel that there have been new skills acquired by the Person Supported since attending SACL Services?

Response	Chart	Percentage	Count
Yes		60.0%	3
No		20.0%	1
Somewhat		0.0%	0
Unsure		20.0%	1
Comments:		0.0%	0
		Total Responses	5

6. Do you feel that there have been new skills acquired by the Person Supported since attending SACL Services? (Comments:)

Response

7. Do you feel that any new skills learned by Persons Supported while attending SACL Services will assist with any of the following;

	Yes	No	Possibly	Total Responses
Increased chance of obtaining employment	3 (60.0%)	1 (20.0%)	1 (20.0%)	5
Increase in hours of employment	2 (40.0%)	2 (40.0%)	1 (20.0%)	5
Increase in wages or benefits	2 (40.0%)	2 (40.0%)	1 (20.0%)	5
Increase in employable skills	2 (40.0%)	2 (40.0%)	1 (20.0%)	5
Increased ability to retain employment	2 (40.0%)	1 (20.0%)	2 (40.0%)	5
Increase personal independence	3 (60.0%)	1 (20.0%)	1 (20.0%)	5
Increase financial independence	3 (60.0%)	2 (40.0%)	0 (0.0%)	5
Minimize amount of time for SACL Supports	2 (40.0%)	2 (40.0%)	1 (20.0%)	5
Increase participation in the community	3 (60.0%)	1 (20.0%)	1 (20.0%)	5
Increased social activity	4 (80.0%)	1 (20.0%)	0 (0.0%)	5
Increased sense of well-being	4 (80.0%)	1 (20.0%)	0 (0.0%)	5

8. Do you feel that SACL Staff and Services address 'non-work' needs of Persons Supported that may affect employment by;


	Yes	No	Sometimes	Total Responses
Identifying the issues	4 (80.0%)	0 (0.0%)	1 (20.0%)	5
Addressing issues through the individual planning process or referral to other support services?	3 (75.0%)	0 (0.0%)	1 (25.0%)	4
Monitoring progress of resolution to identified issues	3 (75.0%)	0 (0.0%)	1 (25.0%)	4

9. Do you feel that SACL Staff and Services support and educate Persons Supported by addressing components that are important to employers? such as;

	Yes	No	Unsure	Total
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	Responses			
Attendance & punctuality	5 (100.0%)	0 (0.0%)	0 (0.0%)	5
Grooming expectations	4 (80.0%)	0 (0.0%)	1 (20.0%)	5
Job-site safety practices	5 (100.0%)	0 (0.0%)	0 (0.0%)	5
Job related performance expectations	4 (100.0%)	0 (0.0%)	0 (0.0%)	4
Communication requirements	5 (100.0%)	0 (0.0%)	0 (0.0%)	5
Work ethics and job requirements	4 (80.0%)	0 (0.0%)	1 (20.0%)	5
Health maintenance & medication management	5 (100.0%)	0 (0.0%)	0 (0.0%)	5
Work structure (chain of command, work relationships and grievance procedures)	4 (80.0%)	0 (0.0%)	1 (20.0%)	5
Knowledge of work practices	5 (100.0%)	0 (0.0%)	0 (0.0%)	5
Work related technology requirements	4 (80.0%)	0 (0.0%)	1 (20.0%)	5
Self-advocacy and assertiveness skills	4 (80.0%)	0 (0.0%)	1 (20.0%)	5




10. Do you feel that SACL provides appropriate individual support to maximize Persons Supported becoming more involved in their community via Employment or Volunteer activities?

Response	Chart	Percentage	Count
Yes		100.0%	5
No		0.0%	0
Somewhat		0.0%	0
Comments:		0.0%	0
		Total Responses	5

10. Do you feel that SACL provides appropriate individual support to maximize Persons Supported becoming more involved in their community via Employment or Volunteer activities? (Comments:)

Response



11. Do you feel that job site supports are effectively provided to meet the needs of the Person Supported and the Employer?

Response	Chart	Percentage	Count
Yes		80.0%	4
No		20.0%	1
Somewhat		0.0%	0
Comments		20.0%	1
		Total Responses	5

11. Do you feel that job site supports are effectively provided to meet the needs of the Person Supported and the Employer? (Comments)

#	Response
1.	I hope so.

12. If a Person Supported indicated a desire to obtain specific skills to gain or advance in employment, do you believe that SACL Services and Staff would be able to provide the additional skills or appropriately refer the Person Supported to where they can obtain the desired skills?

Response	Chart	Percentage	Count
Yes		80.0%	4
No		0.0%	0
Unsure		20.0%	1
Comments:		0.0%	0
		Total Responses	5

12. If a Person Supported indicated a desire to obtain specific skills to gain or advance in employment, do you believe that SACL Services and Staff would be able to provide the additional skills or appropriately refer the Person Supported to where they can obtain the desired skills? (Comments:)

#	Response
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13. Do you feel that SACL Services and Staff appropriately complete the following steps for each Person Supported who expresses interest in gaining Employment or a Volunteer opportunity?

	Yes	No	Somewhat	Unsure	Total Responses
Identify employment objective	4 (80.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	5
Identify supports and services needed to progress toward desired Employment	4 (80.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	5
Reflect the progress of the Person Supported towards achieving the desired Employment	4 (80.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	5
	1 (50.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	2

14. Do you feel that Persons Supported are provided the following by SACL Staff and Services;

	Yes	No	Somewhat	Unsure	Total Responses
Persons Supported show improvement in skill level	2 (40.0%)	1 (20.0%)	1 (20.0%)	1 (20.0%)	5
Specific, marketable skills are developed	2 (40.0%)	1 (20.0%)	1 (20.0%)	1 (20.0%)	5
Skills obtained are related to the Persons Supported Employment directions	3 (60.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	5

15. Do you feel that SACL provides skill enhancement options via on the job training and through working with the SACL Vocational Counsellor?

Response	Chart	Percentage	Count
Yes		60.0%	3
No		20.0%	1
Somewhat		20.0%	1
Unsure		0.0%	0



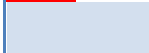

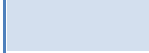
Comments:

0.0%	0
Total Responses	5

15. Do you feel that SACL provides skill enhancement options via on the job training and through working with the SACL Vocational Counsellor? (Comments:)

Response

16. Do you feel that SACL Staff would be able to provide alternate training information and support to Persons Supported to reach their employment objectives if the training required wasn't available through SACL?

Response	Chart	Percentage	Count
Yes		40.0%	2
No		20.0%	1
Somewhat		0.0%	0
Unsure		40.0%	2
Comments:		0.0%	0
		Total Responses	5

16. Do you feel that SACL Staff would be able to provide alternate training information and support to Persons Supported to reach their employment objectives if the training required wasn't available through SACL? (Comments:)

Response