



June 1st, 2020

Dear Person Supported/Parent/Caregiver,

I am certain that most of you by now are quite ready for life to return to a more normal and familiar life, but, also understand that society will not be able to do that until we have a vaccine for CoVid-19 and the population has received that vaccination. Our services are not different, and it will be a long time before we would be able to operate as we did prior to CoVid-19.

As you are most certainly aware, Premier John Horgan recently extended the state of emergency in BC until June 9th. During the past couple of weeks the government has released the initial set of Work Safe BC (WSBC) guidelines for businesses and services to slowly reopen. We now are waiting for further guidelines to come to us from Community Living BC (CLBC) that will be specific to our sector.

Before we can begin to slowly reopen our services, we are mandated to create updated policies and procedures that meet the WSBC standards. Then we must provide thorough training to all of our staff on these standards. We will be creating a plan with our CLBC partners that will provide a new version of our services that will ensure, as much as possible, a safe environment for both the persons that we support and our staff.

Moving forward our services will not look the same, but we will endeavor to provide as much support as possible within the new restrictions. That may mean a small group coming in the morning, another in the early afternoon and another in the late afternoon. It may mean that some individuals would be receiving services on a Saturday. At this point we do not have a definitive plan.

All of this will require time to create, have approved, and implement. As the circumstances change day by day, we too must be ready to move ahead, or with the slow reopening of services should the number of infected people increases – to follow another lock-down order.

Should you need to speak with a Manager, here is their contact information:

- Joanne Reitan Extension 1102
- Karen Hansen Extension 1305
- Claudia Pass 778-489-3885

If you have any questions – please let me know. I am at extension 1301. When we are working from our homes, we will all be checking for messages Monday to Friday.

Sincerely,

A handwritten signature in blue ink that reads "Jo-Anne Crawford".

Jo-Anne Crawford, Executive Director